



## Custom Shipping LED PANEL CASE

### Application

Large LED installations with frequent high-profile use can require service more often. Finding a way to safely ship large quantities of delicate panels can be difficult. Neoti helped create a custom case with foam inserts specifically designed for frequent shipping. These cases provide an extra layer of protection for your LED investment, making it easier, faster, and safer for you to ship your LED panels to Neoti's U.S. based service center.



### Product: LED Panel Case

**Case Weight:** 60-80 lbs./case

**Case Capacity:** up to 20 panels/case

**Foam Colors:** black, blue, red

**Case Dimensions:** (W x L x D)

15.52" x 24.18" x 13.65"

(size will vary based on use)

# An Easier, Faster, and Safer Way to Ship LED Panels for Service



Neoti's custom LED Case resulted in CSM Production having an easy, fast, efficient, and safe way to transfer their panels to and from the Neoti service center for repairs. Having a trusted repair partner allows them to focus on delivering best-of-class events for their customers. For more information on CSM Productions visit [gocsmproduction.com](http://gocsmproduction.com).

## Neoti's LED Repair Service

Neoti certified technicians will repair or replace diodes, modules, shaders, receiving cards, hub boards, power supplies, and more. We approach each LED display screen repair with industry knowledge, skill, and experience. Our passionate, dedicated team commits their time and energy to solve any display problem that arises. We diagnose and develop the right course of action to restore your screen.

Affordable service contracts are available, so you can keep up with routine maintenance for your LED panels. We can also step in and perform repairs as needed. Contact us today about a service contract and getting your own LED Case.

## The Challenge

CSM Production is an event production company that specializes in live shows, experiential operations, special events, and corporate production. These event often include LED panels, which can get damaged during install/take-down. CSM has been using Neoti's U.S. based service center to repair these non-Neoti LED products.

## The Solution

Neoti designed a custom solution to protect sensitive LED panels in shipping. The Neoti LED Case has custom foam panels designed to hold up to 20 LED panels for shipping to their U.S. based service facility.

**"We used to have to scramble to find foam or bubble wrap and the right sized box to send in our repairs. This custom case allows us to easily ship our panels to Neoti,"** said Brian Hancock, CSM Production Director of Production Operations. **"With this case, we can now easily and quickly ship damaged panels knowing they are safe and secure."**

